GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:558
ANSWERED ON:27.04.2016
Facilities to Passengers
Sonker Smt. Neelam

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Passenger Services Committee appointed to provide facilities to passengers has submitted its report recently;

(b) if so, the salient features of the said report;

(c) whether any lapses have been found in regard to inquiry through telephone number 139 and deficiencies have been identified in passenger facilities in the report;

(d) if so, the details thereof; and

(e) the remedial steps being taken/ proposes to be taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) to (e): Passenger Services Committee has recently been appointed on 18.02.2016 under the Chairmanship of Shri Lal Bihari Tiwari, to look into the various aspects of catering/vending stalls/Tourist Information Centers etc. The tenure of the Committee is for a period of two years i.e. upto 11.02.2018. The Committee has not submitted any report.

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